103.1027.01 09/456,027

IN THE SPECIFICATION:

Please amend the paragraph at page 21, lines 4 and 5, as follows:

At a step 512, the diagnostic software module 113 identifies a set of differences between the past configuration and the present configuration. The diagnostic software module relates changes in known monitoring statistics to timing of those configuration changes.

Please amend the paragraph at page 21, lines 11 to 13, as follows:

At a step 514, the diagnostic software module 113 applies diagnostic constraints from the set of current monitoring statistics to the set of possible errors or other faults, so as to determine which errors or other faults are most likely. In one embodiment, this determination is responsive to relating changes in the monitoring statistics to timing of configuration changes in the set of differences.